

# *“For Your Information”*

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeck)

**January 27, 2023**

## **Welcome**

Please join me in welcoming Isabella (Belle) Hall to our Business Office. Belle and her husband, Alex, are dog lovers and have three of them! (Tash, Molly, and Hank). Belle replaces Kathy Vacca, who retired earlier this month. If you have questions about your billing statements, feel free to contact Belle at ext. 8466.

## **Sit on it!**

The Trex bench is here and on display in the lobby until it is relocated outdoors near the Community Center. A big thank you to the recycling committee and volunteers who aided in this project. Wonderful job in promoting recycling awareness and keeping plastic bags out of a landfill.

## **Housekeeping Supervisors**

If you need to cancel your cleaning or speak to a housekeeping/laundry supervisor, please call Nancy O’Leary (#8512) or Chris Coroian (#8484) and leave a voicemail. Please do not email them as they often do not check emails until the end of the day because they are working in laundry or on the units. They do check their voicemails regularly throughout the day, so this is the best option.

## **Congratulations**

Join me in congratulating Dave Capan who has been promoted to Marketing Director. Dave has been here at Sherwood Oaks for ten years and looks forward to his enhanced role. We will be recruiting for a marketing consultant to complement the team.

## **Pickleball**

There is still time to learn about pickleball. Pickleball is held in the Cranberry Lake Fitness Center (lower level of the Oak Grove Center) on Mondays, Wednesdays, and Fridays. (2:00p.m. - fundamentals) (3:00p.m. - game time). Sign-up sheets are posted in the mail room. Questions? Call Denton Bond (412-400-2423), Bruce Cooper (724-553-5620), Larry Brown (412-364-9007) or John Houston (412-973-1481).

## **Annual Ambulance Fee**

The 2023 Cranberry Ambulance membership fee will be billed to residents on the January 31 statement at \$30 for a single resident and \$40 per couple, consistent with prior years. Cranberry Township EMS will add a \$50 service charge per occurrence. This maximum out of pocket expense of \$50 for emergency transport has been added due to decreasing insurance reimbursements, donations, and memberships along with higher operational costs. Residents may be subject to other fees if transported for non-emergency events.

Please note, when Sherwood Oaks calls 911, Cranberry Ambulance may request that another ambulance service, such as McCandless or Harmony EMS, come to the campus to provide help. Staff will not know which ambulance company is coming until they enter the gate.

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### **Health Insurance Cards**

The business office, medical office and community nursing department are requesting copies of the front and back of your 2023 health insurance cards as well as Medicare cards showing the ID number. Even if you have not changed your insurance for 2023, some insurance plans revise their prefixes or claims mailing information. Please bring your cards to the reception desk. They will be copied and distributed to the business office, medical office and community nursing department and a copy will be given to you. There is no charge for this service.

We ask that you place your copy on your refrigerator with your emergency sheet so that it can be accessed quickly by EMT personnel if necessary. If you do not have an Emergency Medical Information Sheet, please contact Vicky Tremblay at ext. 8496. We ask that ALL residents participate in this effort to ensure that your medical claims are processed and paid quickly and efficiently. Please provide by February 10. You are welcome to contact Belle Hall at ext. 8466 if you need further information.

### **Donated Car Magazines**

Sherwood Oaks was gifted some back issues of Drivers Club, Classic Car, and Motor Trend magazines. If you are interested in reading or taking home, they will be on a table in the lobby until mid-February.

