"For Your Information"

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeek)

October 5, 2022

Resident Get Together

A resident get together is scheduled for Friday, October 7 at 1:30 PM in the Auditorium and Card Room. I will be reviewing last year's resident satisfaction survey results, actions taken in response to those results, and discussing this year's survey process. See you there!

Holleran Resident Satisfaction Survey

Surveys will be distributed to residents and powers of attorney next week for those living in independent living and personal care/memory support. We ask they be returned to Holleran by Monday, October 24. As with prior surveys, there is an option to complete a paper copy or an online version. Participation is voluntary and your responses will be held in strict confidence. Holleran, an independent research firm, will tabulate responses and provide a report to Sherwood Oaks by the end of this year. This is your community. Tell us what is working well and where we need improvement. I appreciate your attention to this initiative.

Starting mid-2022, Skilled Nursing residents have opportunity for resident survey/input during their care conferences using ParlaiQ.

Medicare Talk

Eric Holmes, insurance services of Zelienople, will be here on Monday, October 17 at 1:30 PM in the Auditorium to provide a general presentation about Medicare open enrollment and health insurance options.

If you have questions about your current health care plan and would be interested in discussing your insurance needs for 2023, Eric is available to assist you in choosing the health insurance plan that will work best for you. He can be reached by cell phone at 412-719-6059 or by email at erich@iszelie.com.

COVID-19 Vaccine update

Sherwood Oaks independent living residents will be offered the Bivalent vaccine on Friday, October 28 in the Main Dining Room. Please wear short sleeved shirts and plan to bring your vaccination card. The Main Dining Room will not be serving lunch this day; however, lunch will be served in the Café. We ask that you follow the schedule below based upon your address:

- Patio homes 101-143 9:00 a.m.
- Patio homes 145-210 9:30 a.m.
- Patio homes 211-261 10:00 a.m.
- Patio homes 263-312 10:30 a.m.
- Patio homes 313-351 11:00 a.m.
- Patio homes/Apartments 352-619 11:30 a.m.
- Apartments 711-739 12:00 p.m.

If you have questions, or have already received this vaccine, please contact Tabby alford at ext. 8460.

Health Center (Skilled Nursing, Personal Care & Oak Grove) residents will receive their vaccine directly on their units. There is no need for these residents to go to the Main Dining Room. Vaccines will also be available to employees.