

“For Your Information”

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeck)

January 20, 2022

Guest Reminder

Guests are permitted to visit health center residents, pick up mail/packages and/or pick up meals from the Café. They are not permitted to eat in the dining areas, shop in the gift shop, attend functions or use the lobby as a visitation area. Guests are also required to wear a mask inside the building and must screen at one of the entrances before proceeding to their destination.

Oak Lodge Update

Oak Lodge guest rooms and patio home suites remain closed. Memorial services/family functions have also been placed on hold. We will revisit this in June to see if these services can safely resume.

Masking Update – Dining Room

We are asking residents to remain masked while walking through the Main Dining Room and to/from the salad bar and hot buffet lines. You may remove your mask once you sit down at your table. This also applies when you enter/exit the Café to order and/or pick up meals.

Illness Reminder

Please stay home if you have any cold or flu-like symptoms. The best way to control a virus is to prevent it from spreading. If you are feeling ill, please contact the Community Nurse at extension 8496 for guidance.

Health Insurance Cards

The business office, medical office and community nursing department are requesting copies of the front and back of your 2022 health insurance cards as well as Medicare cards showing the new ID number. Even if you have not changed your insurance for 2022, some insurance plans revise their prefixes or claims mailing information. Please bring your cards to the reception desk. They will be copied and distributed to the business office, medical office and community nursing department and a copy will be given to you. There is no charge for this service.

We ask that you place your copy on your refrigerator with your emergency kit so that it can be accessed quickly by EMT personnel if necessary. If you do not have an Emergency Information Kit, please contact Betty Wright at Extension 8496. We ask that ALL residents participate in this effort to ensure that your medical claims are processed and paid quickly and efficiently. Please provide by January 31. You are welcome to contact Kathy Vacca at extension 8466 if you need further information.

(Over)

Robbie Burns Day

Join Chef Fred Buchanan in the Main Dining Room on Tuesday, January 25 to celebrate Robbie Burns' birthday. In addition to the regular menu, Fred's chef's feature includes Scottish eggs, mashed turnips, proper stovies and assorted scones.

Audiology Appointment Update

Dr. Patrick Francis, Francis Audiology, has notified us that he will be changing his weekly appointment day on our campus from Wednesday to Tuesday, effective Tuesday, February 1.

Annual Ambulance Fee

The 2022 Cranberry Ambulance membership fee will be billed to residents on the January 31 statement at \$30 for a single resident and \$40 per couple, consistent with prior years. Cranberry Township EMS will add a \$50 service charge per occurrence and will not be writing off 100% after insurance pays. This maximum out of pocket expense of \$50 has been added due to decreasing insurance reimbursements, donations, and membership along with higher operational costs.

Please note, when Sherwood Oaks calls 911, Cranberry Ambulance may request that another ambulance service, such as McCandless or Harmony EMS, come to the campus to provide help. Staff will not know which ambulance company is coming until they enter the gate.

Birthday Meal

This year, the birthday themed meals will be planned from all over the United States. Join us in Main Dining Room on Wednesday, January 26 for an Alaskan menu. The soups of day are oyster stew and creamy spinach & potato soup. Entrées include Alaskan king crab legs, elk burger, maple glazed chicken breast and smoked salmon. Accompaniments are stuffed hashbrowns, rutabagas and rhubarb sauce. We finish with a big Alaska bar or strawberry bread pudding.

Reservations are highly recommended for lunch and/or dinner by calling ext. 8234 with your name, number of people in your party and reservation time. Takeout meals will be available at the Café counter from 11:30 a.m.-1:00 p.m. and 4:30-6:00 p.m. from the menu of the day only.

