

“For Your Information”

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeck)

January 10, 2020

Swimming Pool, Locker Rooms and Chapel to Reopen

The swimming pool and locker rooms will reopen tomorrow, Saturday, January 11. The chapel will reopen on Sunday, January 12; all activities can resume as normal. I will update you when the physical therapy office, library and computer room are due to reopen. In the meantime, computer volunteer Scott Desmond will be in one of the conference rooms each Wednesday through the end of January from 1-3 p.m. if you need assistance with your computer, smartphone or tablet. Please check the weekly bulletin for the location.

Illness Reminders

Please stay home if you have any cold or flu symptoms. The best way to control these viruses is to prevent them from spreading. If you are feeling ill, please contact the Community Nurse at extension 8496.

Health Insurance Cards

The business office and community nursing department are requesting copies of the front and back of your 2020 health insurance cards as well as Medicare cards showing the new ID number. Even if you have not changed your insurance for 2020, some insurance plans revise their prefixes or claims mailing information. Please bring your cards to the reception desk or to the business office. They will be copied and distributed to both the business office and community nursing department and a copy will be given to you. There is no charge for this service.

We ask that you place your copy on your refrigerator with your emergency kit so that it can be accessed quickly by EMT personnel if necessary. If you do not have an Emergency Information Kit, please contact Betty Wright at Extension 8496. We ask that ALL residents participate in this effort to ensure that your medical claims are processed and paid quickly and efficiently. Please provide by January 31. You are welcome to contact Kathy Vacca at extension 8466 if you need further information.

Annual Ambulance Fee

The 2020 Cranberry Ambulance fee will be billed to residents on the January statement at \$30 for a single resident and \$40 per couple. This special rate offered to Sherwood Oaks residents takes the place of most co-payment/deductibles that your insurance company may require for ambulance trips.

Please note, when Sherwood Oaks calls 911, Cranberry Ambulance may request that another ambulance service, such as McCandless or Harmony EMS, come to the campus to provide help. Staff will not know which ambulance company is coming until they enter the gate.