

# “For Your Information”

(A periodic publication by Sherwood Oaks Executive Director, Annette McPeck)

**December 27, 2019**

## **Thank you**

Thank you to you and your families for the treats that were given to the departments over the past few weeks.

## **New Year's Eve and New Year's Day**

Transportation on New Year's Eve and New Year's Day will run as normal. A continuous bus will run to/from the Lobby on New Year's Eve from 8:30-10 p.m. and midnight to 1 a.m. Please call ext. 8155 if you need a ride between 10 p.m. and midnight.

All patio homes and apartments that are cleaned on Wednesday will not be cleaned due to the holiday. Dining Services hours for both New Year's Eve and New Year's Day are as follows:

### Main Dining Room

Lunch Buffet – 12-1:00 p.m.

Dinner Buffet– 4-6:00 p.m.

Please note: meal credits cannot be used for guests on either of these designated holidays.

### Café

Breakfast – 8-10:30 a.m.

\*Lunch – Closed

\*Dinner – Closed

\*Takeout meals are available at the Café counter from 11:30 – 1:15 p.m. for lunch and 4-6:00 p.m. for dinner.

## **Family App**

Many of you attended the November 1<sup>st</sup> launch of the Sherwood Oaks resident app and are enjoying using it. Questions related to the app can be directed to the question box in the lobby or by emailing [sherwoodoaksapp@gmail.com](mailto:sherwoodoaksapp@gmail.com).

Please see below for some new features and requested input:

1. The SORA task force is ready to provide access to the family app. For those residents who would like to offer this access to family members, instructions are below.
  - Family member may go to the app store on their smart device and download Touchtown Community Apps
  - Log in information is as follows:
    - User id = family(unit#).so
      - Example: Independent Living patio 309 = family309.so
      - Example: Personal Care room 503 = family503.so
      - Example: Skilled Nursing room 407 = family407.so
      - Example: Oak Grove room 20 = family20.so
    - Password: family
2. All residents are listed in the resident app and there is a place for a resident photo. Please check a box to complete the survey below regarding photos:

Use my Sherwood Oaks photo

I want a new photo taken for the app

I will upload my own photo

I do not want my photo in the app

Name \_\_\_\_\_

Unit or room number \_\_\_\_\_

Please return this form to Tabby Alford by January 17, 2020.